

GETTING STARTED GUIDE CARBONITE HOME



CARBONITE HOME OVERVIEW

YOUR LIFE IS ON YOUR COMPUTER™ BACK IT UP WITH CARBONITE

Carbonite takes the worry out of backup — by securely and automatically backing up your important files to one of our state-of-the-art data centers, where they become your Carbonite personal cloud. Rest easy knowing the computer files you care about most — like photos, music, documents and more — are safe.

HOW IT WORKS



BACKUP

Once installed, you'll never have to remember to back up again. Carbonite runs continually in the background, backing up new and changed files whenever your computer is connected to the Internet.



RELAX

Carbonite creates encrypted copies of your files and transmits them to one of our state-of-the-art data centers using SSL security technology.



RESTORE

When you need to get your files back, Carbonite walks you through an easy-to-follow process that restores your backed up files to the right place on your computer.



ACCESS

Not at your computer? You can access your backed up files from any computer connected to the Internet or even from your smartphone with a free Carbonite app.

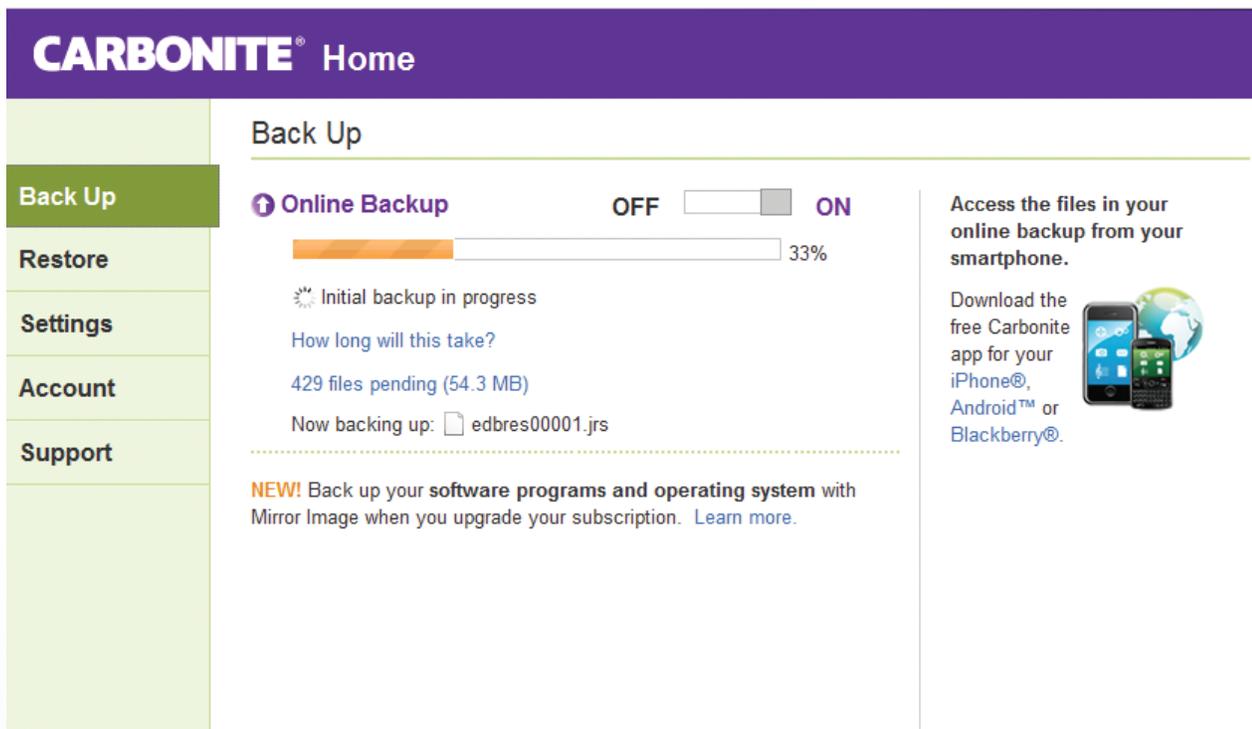
GETTING STARTED

SET IT & FORGET IT.

Simple, secure and automatic, it's no wonder Carbonite is The Better Backup Plan.™

What to expect from your initial backup:

Once Carbonite has been installed on your computer, it scans your internal hard drive looking for files to back up. Because your initial backup includes so many of your files, and because most high-speed Internet connections can't back up more than 3-4 GB every 24 hours, your initial backup may take a few days. Don't worry about it — it all happens in the background, and you can continue to use your computer as usual while your backup is in progress.



The screenshot shows the Carbonite Home dashboard. On the left is a navigation menu with options: Back Up, Restore, Settings, Account, and Support. The main area is titled 'Back Up' and features a toggle for 'Online Backup' which is currently set to 'OFF'. Below the toggle is a progress bar showing 33% completion. Text below the progress bar indicates 'Initial backup in progress', 'How long will this take?', and '429 files pending (54.3 MB)'. It also shows 'Now backing up: edbres00001.jrs'. A 'NEW!' banner at the bottom of the main area promotes backing up software programs and operating systems with Mirror Image. On the right side, there is a promotional message about accessing files from a smartphone, accompanied by an image of a smartphone and a globe.

After your first backup, future backups will only take a few minutes.

That's because Carbonite only sends new and changed files to your backup. And, it happens automatically — you won't need to do a thing.

What does Carbonite Home backup?

All Carbonite plans back up the following types of files in your Users folders:*



Photos



Documents



Settings



Email



Music



Videos**

*Any file over 4 GB must be manually added to your backup.

Video files are backed up automatically with **HomePremier. They can be added to your backup manually with **Home** or **HomePlus**.

HomePlus and **HomePremier** plans also back up:



External hard drives



Operating system and software programs[†]

[†]Operating system and software programs are included in Mirror Image backup, which creates a full-system backup to a local drive.

Instantly see what's backed up—and what's not.

Carbonite puts colored dots next to file names on your computer, letting you see at a glance which files are backed up, and which are not. On a Mac, the dots can be found inside the Carbonite Preference Pane.

PC	Mac	
		File is backed up
		File is waiting to be backed up
		File is not selected for backup
		Some files within the folder are not being backed up

Managing your backup.

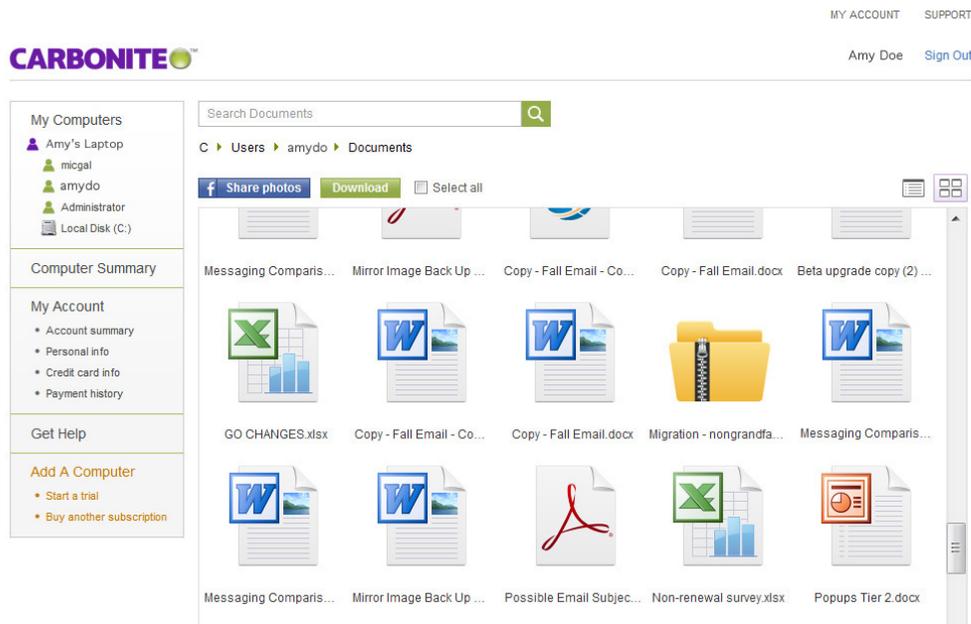
To back up a file that is not backed up, right click on the file and select *Back this up*, under the pop-up Carbonite menu. File types that are normally excluded, such as .exe, .dll or video files, can be backed up in this manner. To deselect a file that is backed up, right click on the file and select *Don't back this up*.

Click on the Carbonite lock on the system tray to open the **Carbonite InfoCenter**. The InfoCenter displays backup status and allows users to set options, restore files, and contact customer support.

REMOTE ACCESS

ACCESS YOUR FILES FROM ANY COMPUTER

Forgot your presentation at home? Want to share photos with friends? No problem. Anytime, Anywhere Access enables users to access their backed up files from any internet connected computer. Just log into your Carbonite portal, through www.carbonite.com.



ACCESS YOUR BACKUP FROM YOUR SMARTPHONE

You can even view your files via mobile applications for iPhone®, iPad®, iPod touch®, Andriod™ and BlackBerry® smartphones. Just download the FREE Carbonite access app from your smartphone's app store!



BROWSE

Browse the files in your Carbonite backup, arranged exactly as they are on your computer.

VIEW

Open and view files right on your mobile device.

LISTEN

Listen to your backed up music from within the app.

SHARE

Share any file in your backup — just attach a file to an email and pass it along.



QUESTIONS?

For more information, please contact your Carbonite Authorized Reseller.
